



SERVICE BULLETIN: TEMPORARY DECOMMISSION/STARTUP OF REFRIGERATORS AND FREEZERS

BULLETIN NUMBER: SB00100006

DATE: April 13, 2020

ISSUES DISCUSSED: PROCESS

REFRIGERATORS/FREEZERS DECOMMISSION:

- **Step one:** Remove all food
- **Step two:** Unplug the unit from the wall or ground plug
- **Step three:** Leave the door open to allow the unit to reach room temperature
- **Step four:** Clean the inside of the refrigerator with a food-safe cleaning product and paper towels. You can make your own cleaner by mixing 1 tbsp. baking soda into 1 qt. of water.
- **Step five:** Wipe the surface completely dry after cleaning. Do not leave standing water, which can encourage mold.
- **Step six:** Make sure to prop open the door/doors with a heavy object or wedge to ensure the doors will not close while the space is vacant.

REFRIGERATORS/FREEZER START UP

- **Step one:** Inspect the unit for any damage or standing water. The unit will need to remain stationary in its original position for at least 2 hours before startup.
- **Step two:** Clean the inside of the refrigerator with a food-safe cleaning product and paper towels or cloth rags.
- **Step three:** Plug the unit in a dedicated wall or floor outlet. Confirm the controller has been illuminated. If the temperature is not being displayed, press the top left button to power up the controller.
- **Step four:** Once the **Freezer** reaches below **5 degrees** Fahrenheit you can begin adding product. Once the **Refrigerator** is below **38 degrees** Fahrenheit you can begin adding product. The amount of time it will take for the unit to obtain proper temperature varies, depends on the unit type and the ambient temperature surrounding the unit.
- **Step five:** The recommended factory settings for Freezers is **0 degrees** Fahrenheit
The recommended factory settings for Refrigerators is **36-38 degrees** Fahrenheit

If you need any additional help please contact

TECHNICAL SERVICE: 1-800-684-1199